

IN THE CLAIMS:

The text of all pending claims, (including withdrawn claims) is set forth below. Cancelled and not entered claims are indicated with claim number and status only. The claims as listed below show added text with underlining and deleted text with ~~strikethrough~~. The status of each claim is indicated with one of (original), (currently amended), (cancelled), (withdrawn), (new), (previously presented), or (not entered).

Please CANCEL claims 2-15, AMEND claim 1 and ADD new claims 16 and 17 in accordance with the following:

1. (Currently Amended) A support method for transition of service providers between portable telephone companies ~~using a computer~~ performed by a support server, comprising:

~~a transition request reception step which receives~~ receiving a request for transition ~~between- from a before-transition portable telephone companies company to an after-transition portable telephone company while keeping a telephone number,~~ from a customer terminal;

~~a determination step which determines whether a customer is qualified or not;~~

~~an after-transition service information presentation step which, if it is determined that the customer is qualified, presents~~ providing information about an after-transition service equivalent to a service contracted before transition ~~and about the contract~~ to the customer terminal, the information being based on contents of the service contracted before the transition recovered using the telephone number included in the request, from a customer file that stores service contents information correlated with telephone numbers, and information on services provided by portable telephone companies registered in a service map file ~~to the customer terminal; and~~

registering contents of an after-transition service correlated with the telephone number in the customer file, a service contract step which receives contract information for the after-transition service after receiving from the customer terminal to conclude the contract, the service contract step a service selection notifying the customer terminal of the result the after-transition service selected based on the information about the after-transition service equivalent of the service before transition.

2-15 (Cancelled).

16. (New) The support method for transition of service providers between portable telephone companies performed by a support server according to claim 1, further comprising:
determining and notifying whether a customer qualifies for a service transition to the customer terminal, wherein the customer qualifies when customer information recovered from the customer file using the telephone number contained in the request for transition satisfies predetermined criteria.

17. (New) A computer-readable medium storing a support program for transition of service providers between portable telephone companies, the support program causing a computer execute a method comprising:

receiving a request for transition from a before-transition portable telephone company to an after-transition portable telephone company while keeping a telephone number, from a customer terminal;

providing information about an after-transition service equivalent to a service contracted before transition to the customer terminal, the information being based on contents of the service contracted before the transition recovered using the telephone number included in the request, from a customer file storing service contents information correlated with telephone numbers, and information on services provided by portable telephone companies registered in a service map file; and

registering contents of an after-transition service correlated with the telephone number in the customer file, after receiving from the customer terminal a service selection notifying the after-transition service selected based on the information about the after-transition service equivalent of the service before transition.